

WHAT DO REGIONAL DISTRICTS DO?

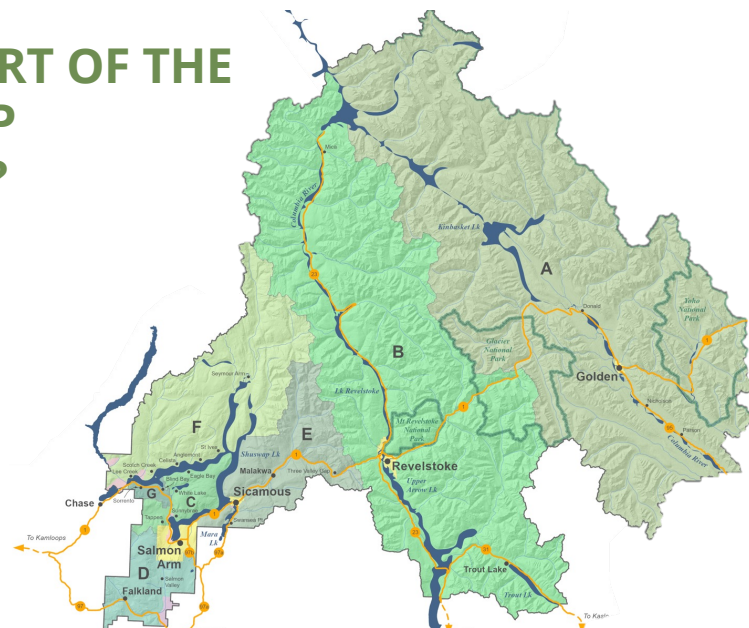
Regional districts are the local government for electoral areas. Regional districts provide services based on the needs and instructions of their members, including:

- basic local government services to electoral areas (such as Area F)
- sub-regional services to different combinations of municipalities and electoral areas that choose to receive the services
- region-wide services to all electoral areas and municipalities

WHAT AREAS ARE PART OF THE COLUMBIA SHUSWAP REGIONAL DISTRICT?

The Columbia Shuswap Regional District (CSR D) is made up of:

- 7 Electoral areas**
 - A, B, C, D, E, F and G
- 4 Municipalities**
 - City of Salmon Arm
 - Town of Golden
 - City of Revelstoke
 - District of Sicamous

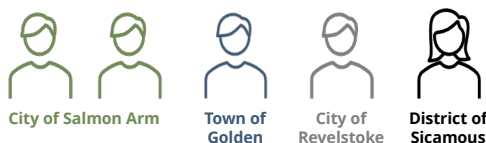


WHO IS ON THE CSR D BOARD?

ELECTORAL AREA DIRECTORS



MUNICIPAL DIRECTORS



The CSR D Board of Directors is made up of :

12
DIRECTORS

- 7 Electoral area directors** – elected by voters in each electoral area
- 5 Municipal directors** – appointed by local Councils to the Board

AREA F ISSUES IDENTIFICATION STUDY



ABOUT AREA F

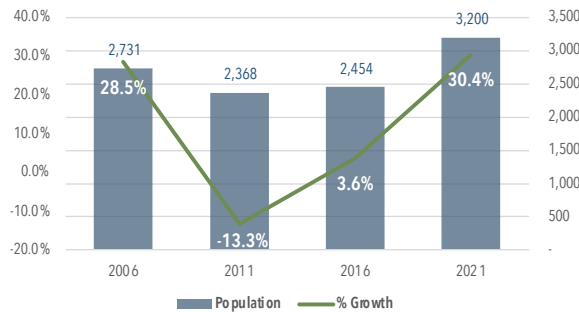
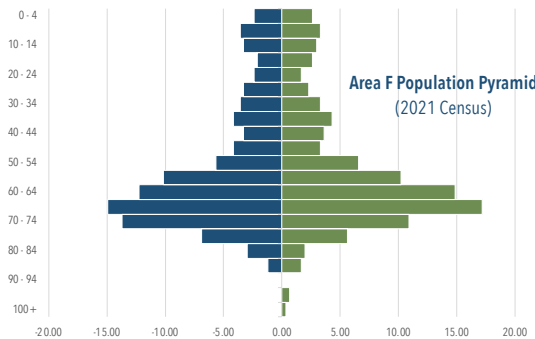
3,200 PEOPLE



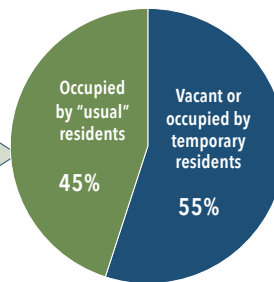
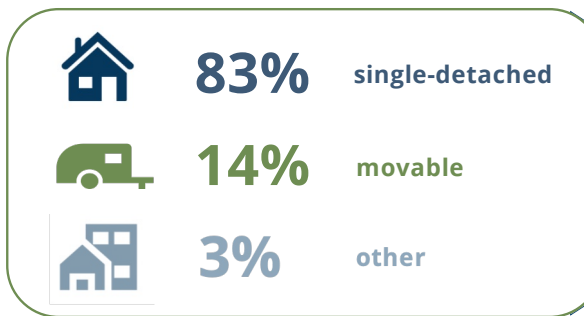
52.5%

47.5%

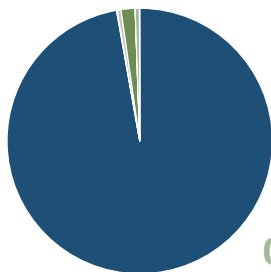
Land area
2,920 km²



3,456 DWELLINGS



ASSESSMENT



- 97.2% Residential
- 1.7% Business
- 0.5% Light Industry
- 0.5% Recreation/Non-profit



WHAT SERVICES DOES CSR D PROVIDE TO AREA F?

With the exception of a few services that regional districts are required to provide, the range of regional district services is determined by the CSR D Board, in response to the wishes of member electoral areas and municipalities. The menu of services varies by regional district and can be different within each electoral area or even each community. Not all services are delivered to the entire electoral area.



ADMINISTRATION

Running of the local government, including finance, IT, human resources, Board meetings

- General administration
- Electoral area administration
- Feasibility studies (2)



DEVELOPMENT SERVICES

Preparing community plans, zoning bylaws and processing building and development applications

- Development services
- Building inspection
- GIS mapping
- Special projects
- House numbering



PROTECTIVE SERVICES

Preparing for and responding to emergencies

- Fire protection
- First responders
- Search and rescue
- Bylaw enforcement
- 911 emergency
- Emergency preparedness



ENVIRONMENTAL SERVICES

Services focused on protecting the environment

- Milfoil control
- Mosquito control
- Invasive weeds
- Watershed Council
- Liquid waste mgmt plans (2)
- Garbage and recycling



COMMUNITY SERVICES

Enhancing quality of life and responding to local community needs

- Community parks
- Library (ORL)
- Dog control
- Rail trail
- Health centre grant
- Grants in aid
- SPCA



UTILITIES

Delivering "hard" infrastructure to residents

- 3 community water systems
- Street lighting



ECONOMIC PROMOTION

Supporting local business, attracting employers and residents

- Shuswap economic development
- Shuswap Tourism
- Film Commission
- North Shuswap economic development

Description of Services

Included Services

WHAT AREA F SERVICES ARE **NOT** PROVIDED BY CSR?

The CSR is the **primary** local service provider for Area F, but **not the only** provider. Services often considered "local government" services are provided to Area F by a combination of agencies, **including:**

PROVINCE OF BC



ROADS – local and highway construction and maintenance. The province has a 10-year a maintenance contract with Aim Roads



POLICING – including traffic violations



SUBDIVISION approval



TAX collection



HEALTH (including septic fields/tanks)



SCHOOLS



PROVINCIAL PARKS (7 in Area F)

FEDERAL GOVERNMENT



- Regulation of buoys
- Removal of non-compliant buoys

*The CSR does **not** have the authority to tow vehicles from roadways, patch potholes or clear snow from local Area F roads.*

*Regional Districts (including CSR) do **not** own local roads, so cannot enforce traffic or roadway use, or conduct road maintenance.*



UTILITY COMPANIES

Telus, BC Hydro

PRIVATE WATER PURVEYORS (stratas, co-ops, resorts, etc.)

- 50+ small water systems
- 3 large water systems (that are not CSR water systems)

HOW ARE CSR D SERVICES DELIVERED TO AREA F?

Many of Area F's local government services are delivered by the CSR D. That means CSR D staff provide the services directly. Some services are delivered through contractors or societies that are paid by the CSR D to deliver the service. Just because a service is provided by the CSR D, and even when the CSR D collects money for a service, does not mean CSR D delivers it themselves.

Some services delivered to Area F through contracts include:

- Operation and maintenance of CSR D-owned water systems
- Shuswap economic development
- Invasive species removal and control
- Dangerous Dog Control

The Province also delivers services through contracts, including contracts with the RCMP to deliver police services, and with Aim Roads to maintain roads in the Okanagan-Shuswap service area.

WHAT ARE SHARED SERVICES?

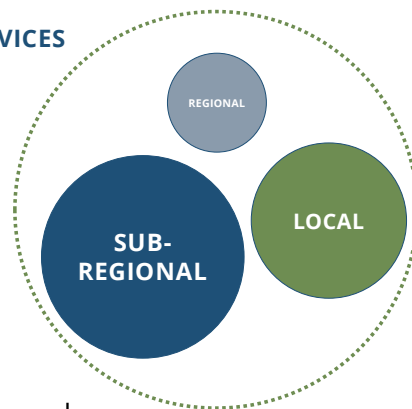
Not all services are designed solely for Area F residents. Several – indeed most – CSR D services are shared with other electoral areas and/or municipalities within the region.

Regional districts are designed to deliver services to several jurisdictions. Some services are provided to all municipalities and electoral areas in the region, others to subsets of electoral areas and municipalities, and some services are designed specifically for one electoral area, or even just a portion of one electoral area.

Currently Area F participates in:

- 4** **Regional Services** – region-wide services are provided to all CSR D municipalities and electoral areas (including Area F). Examples include general administration, 911 emergency and recycling.
- 19** **Sub-Regional Services** – sub-regional services are provided to Area F plus at least one other jurisdiction. Examples include development services, Shuswap Tourism, milfoil control and bylaw enforcement.
- 14** **Local Services** – local services are provided only to Area F, or to only a portion of Area F. Examples include Area F community parks, water services and fire protection.

CSR D SERVICES

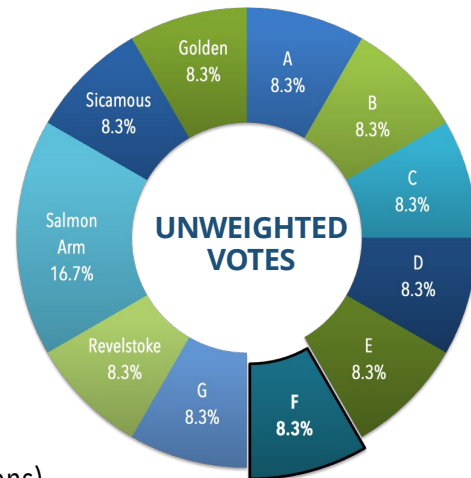


HOW DOES THE CSR D BOARD MAKE DECISIONS?

Regional Districts all operate under the same voting rules. Legislation dictates who participates in different types of decisions, based on the topic (financial plan, borrowing, bylaws, service creation, service decisions), and who participates in (and pays into) the service.

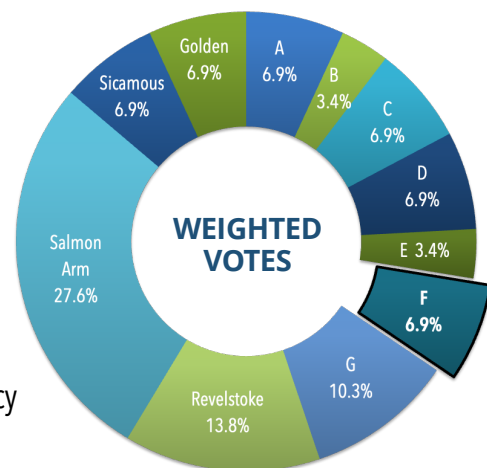
- Some decisions are voted on by the full Board (unweighted, 1 director = 1 vote)
 - Examples: establishing new services, votes on regulatory bylaws such as building inspection, dog control

In these decisions, Area F would have 1 vote of 12 total votes (8.3 %)



- Other decisions are made with weighted votes based on population (weighted, 1 vote for every 2,500 persons)
 - Examples: Money matters such as the financial plan, borrowing or buying property

In weighted decisions, Area F receives 2 of a total 29 votes (6.9 %)



- Some service decisions are made by only those directors who represent areas that participate in that service
 - Examples: Rail Trail Corridor, Shuswap Emergency Preparedness, Development Services
- Board decisions often rely upon recommendations provided from committees specific to the service.
 - Examples: Parks Advisory Committees, Advisory Planning Commissions

HOW CAN AREA F RESIDENTS AFFECT DECISIONS?

Did you know that Area F residents can be involved in, and provide input to, Area F services?

Although most Committees were on hold during the pandemic, the CSR D is working to resurrect the Area F **Advisory Planning Commission** and **Parks Advisory Committee** to provide opportunities for Area F residents to guide these two key local services. Appointments are made by the Board.



Area F Advisory Planning Commission

- APCs have between 5 and 9 members, ideally representing geographically, demographically, and professionally diverse mix of residents
- Discuss development applications, and make recommendations to CSR D Board
- Advise on matters of land use, community planning, proposed bylaws and permits
- 4-year terms (2023 - 2027)



Area F Community Parks Advisory Committee

- Maximum of 5 residents
- Provides input and advice on financial plans, policies, new services and procurement for maintenance and equipment
- Assists in communications between the CSR D and the public, and shares parks issues raised by the public
- 3-year term



More ways to provide input into your CSR D services



Participate on temporary committees that support specific projects



Take surveys on CSR D Connect engagement platform (csrd.civilspace.io)



Attend public meetings (Board, Committee or project meetings)



Share comments on social media, write emails or letters



Speak directly to CSR D staff or your Area F Director

WHAT CONCERNS CAN THE CSR RESOLVE?

We are listening!

We invite you to share all concerns and issues! However, regional districts may not be able to resolve issues related to services that they do not control, such as roads and policing. That means they may not be able to resolve *all* issues, but we still want to hear about the challenges you are facing.

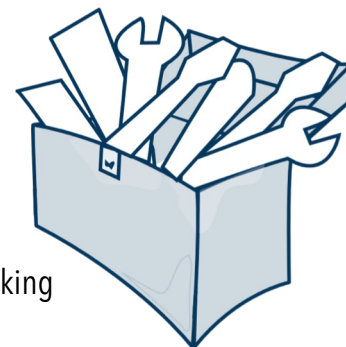
Even when issues are not related to CSR services, there may still be opportunities to resolve community concerns or advocate for solutions. While each community has unique concerns, the range of issues often relate to the following:

- Desire for either additional or fewer services*
- Desire for different levels of local services (higher service levels, or perhaps the current level is greater than what is needed in the community)*
- Desire for more local input into services*
- Improvements to how a service is delivered*
- Concerns regarding service costs*
- Concerns with how decisions on electoral area services involve other jurisdictions*
- Concerns with the level of influence the electoral area director has over Board decisions*
- Desire for increased communication or transparency*

WHAT TOOLS DO WE HAVE TO EFFECT CHANGE?

Changes will be identified in response to issues raised by the community. Options will be proposed and evaluated based on how they respond to concerns identified by the community.

Some of the options in the regional district "toolbox" that can be explored include:



Service Changes

- **Service Reviews** – reviews can address service levels, delivery options, costs, cost sharing, and service decision-making
- **Establish new services** (or opt out of existing ones)



Residents' Input

- Establish **committees or commissions** to facilitate local input, representation from Area F residents, and have them advise on Area F services



Regional District decision-making

- **Delegate authority to commissions** including control over some service decisions
- Establish a locally elected **Local Community Commission** with authority for local services
- Change the size or number of **electoral areas** to impact representation

(NOTE: Other structural changes, such as incorporation, are not being explored in this study)

Want a new service in your community?

1. Talk to your Area F Director and/or CSRD staff to see if it is possible
2. Talk to neighbours/community to determine support for the service idea
3. Work with the CSRD to initiate a study to assess feasibility, including service scope, cost and delivery options
4. Formally submit request the service (based on results of feasibility study)
5. To create a service, the bylaw must receive support from the CSRD Board **and** the residents that will participate in and pay for the service

AREA F ISSUES IDENTIFICATION STUDY



WHAT DO MY SERVICES COST?

Your tax bill includes a combination of regional district services, but also Provincial services, and services provided by other agencies. The following provides a 2023 tax bill for a residential property in Area F valued at \$515,000.

Denotes Region-wide Service

Denotes Parcel Tax

1. Electoral Area F Services (Area Wide)

	Property Tax per \$515,000 residence	Total Recovered from Area F
Emergency Services		
Emergency 911 Telephone	\$4.27	\$21,093
Shuswap Emergency Preparedness	\$11.23	\$55,564
Shuswap Search and Rescue (Grant-in-aid)	\$3.86	\$19,155
Planning & Development		
Development Services	\$55.88	\$276,677
Special Projects	\$1.49	\$7,442
Bylaw Enforcement	\$21.01	\$104,065
House Numbering	\$1.44	\$7,181
GIS/Mapping	\$14.94	\$73,945
Economic Development		
Shuswap Economic Development	\$15.30	\$75,629
Shuswap Tourism	\$11.43	\$56,592
Film Commission	\$0.72	\$3,524
Area F Tourism Promotion (NS Chamber)	\$5.15	\$25,500
Parks and Trails		
Electoral Area F Community Parks	\$89.92	\$445,091
Rail Trail Corridor	\$2.52	\$12,483
Environmental Services		
Solid Waste - Recycling	\$25.54	\$126,327
Milfoil Control Program	\$9.01	\$44,681
Weed Control & Enforcement	\$3.35	\$16,639
Shuswap Watershed Council	\$9.02	\$40,788
Community Services		
North Shuswap Health Centre (Grant-in-aid)	\$20.75	\$102,852
Shuswap SPCA (Grant-in-aid)	\$0.57	\$2,901
EA Grants-in-aid	\$13.85	\$68,500
Okanagan Regional Library	\$49.59	\$245,390
Administration		
General Government Administration	\$43.93	\$217,393
Electoral Area Administration	\$25.90	\$128,185
Feasibility Studies (Regional)	\$0.62	\$2,996
Feasibility Studies (Electoral Areas)	\$2.01	\$8,740
Subtotal for area-wide taxes	\$443.32	\$2,189,333

2. Local Service Areas

	Property Tax per \$515,000 residence	Total Recovered from Area F
Area F First Responders (Grant-in-Aid)	\$6.23	\$27,540
Area F Sub-regional Fire Protection	\$192.82	\$853,032
Area F Building Inspection	\$27.71	\$107,189
Mosquito Control (Scotch/Lee Creek)	\$23.54	\$44,060
North Shuswap LWMP	\$6.93	\$28,000
Seymour Arm LWMP	\$7.65	\$3,700
Dangerous Dog Control *	\$1.00	\$4,178
St. Ives Street Lighting	\$29.25	\$4,280 *
Anglemont Waterworks	\$547.77	\$605,800
Cottonwood Waterworks	\$319.50	\$53,124
Saratoga Waterworks	\$246.46	\$24,822

* Dangerous Dog Control service taxes are applied to improvements only (assumed to be 50% of assessed value)

3. CSR D Water System User Fees

Anglemont Waterworks	\$700.00	\$408,750
Cottonwood Waterworks	\$204.00	\$35,648
Saratoga Waterworks	\$663.00	\$94,764

* User fees would not normally be included on a property tax bill, but are shown here

4. Provincial Services

Police Tax	\$29.66	\$146,849
Rural Tax	\$175.10	\$866,815
School Tax	\$755.45	\$3,739,797
Surveyor of Taxes *	\$23.27	\$102,057
Subtotal for provincial service taxes	\$983.49	\$4,856,518

* Plus 5.25% of local service area taxes

5. Other Agencies

Regional Hospital District	\$155.64	\$770,471
Municipal Finance Authority	\$0.10	\$510
BC Assessment Authority	\$17.30	\$85,662
Subtotal for agency taxes	\$173.05	\$856,643

WHAT ARE SOME CSRD PROJECTS IN AREA F?



Scotch Creek water system

Detailed design is almost complete! The first phase will service 84 parcels, with a water treatment facility at the CSR's Wharf Road Community Park. Keep an eye out for construction to begin in the year ahead!



Secondary dwelling units and accessory buildings

The CSRD proposed changes to allow all North Shuswap residential property owners to have at least one secondary dwelling unit (attached or detached) on properties with zoning. The changes are combined with increases to accessory building sizes, which creates options for additional dwelling units.



Rose Clifford Community Park concept project

CSRD commissioned a concept plan for Rose Clifford Community Park in 2022/23, including community engagement, and is now reviewing implementation options for proposed elements and upgrades.



Solid waste management plan update

The CSRD is updating its solid waste management plan that applies to the entire CSRD region. The plan will update policies on how to reduce, reuse, recycle, recover and manage solid waste for the next decade, and will include a review of Area F's transfer station capacity needs.



North Shuswap Health Centre grant

In 2022 the CSRD established a service to support an annual grant to the North Shuswap Health Centre. The community-owned primary care centre provides access to doctors, public health and lab services.



Septic System rebate program, update to LWMP

The CSRD is evaluating rebates for septic system upgrades, and reviewing the need for a community sewer system as part of the North Shuswap and Seymour Arm Liquid Waste Management Plan updates.



OCP update - coming in 2024!

Area F is scheduled for an update in 2024 to its community vision and guiding land use policies through an updated Official Community Plan, as well as the associated Zoning Bylaw regulations.



Mosquito control

CSRD has resumed its mosquito control spraying program in Scotch Creek and Lee Creek this year, with approval from its program partners at the Province and Skwłāx te Secwepemcúfēcw.



Anglemont Fire Hall relocation

A new site for the Anglemont Fire Hall relocation was purchased this year. Work will begin to plan for the next phase of the relocation project during the budget process.



WE WANT YOUR IDEAS!

Before you leave ...

- Thoughts on what services are working well? What ones are not?
- Ideas on how services could be improved?



Share and discuss your thoughts and ideas with the Study consultants



Fill out a survey online (csrd.civilspace.io) or link here



Fill out an Area F Report Card while you are here



Submit your top priority to improve Area F services



Stay tuned for:

COMING
October 2023
Check the CSR D
website!

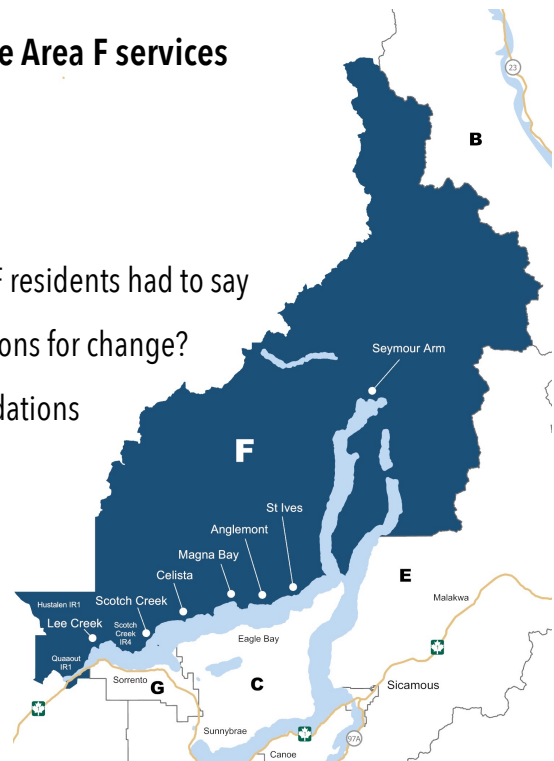
What We Learned – discover what Area F residents had to say

Options Summary – what are the options for change?

Final Report – full study and recommendations

For more information:

- Review study materials, survey, and register for updates at csrd.civilspace.io
- Submit questions to the project team at the same site



Thank you for your input!